

Covid-19 Deferral/Cancellation Policy 2021/2022

Before Arrival:

You may cancel/postpone your course with no penalties before arrival in the following circumstances:

- a) you are prevented from travelling because of government restrictions
- b) you tested positive for Covid-19 (the test result will be required as evidence)
- c) If you cancel/postpone due to Covid-19 we will give you a credit voucher valid for 18 months from the course starting date. This voucher can be used for an equivalent school-based course or for online courses if and when available.
- d) Accommodation fees can be refunded according to the cancellation policies of the accommodation provider (please check the conditions of enrolment).

After arrival:

The school will always follow the UK government's guidelines in place.
The following can be used as a current reference:

- a) If a student contracts Covid-19, the school will ask the student to quarantine for 10 days at their accommodation. The course will be frozen during the quarantine period so that the student does not lose out. If an equivalent course is available the student can also choose to study online. The student can also choose to be given a credit voucher for 18 months to be used at a later date.
- b) In the unlikely event of a government lockdown, all courses will be moved online. International students will be very welcome to stay in their accommodation and remain in the UK or return home and continue studying online.
- c) Only International students that choose to return to their home country, and do not wish to transfer to online courses, will be offered a Credit Note valid for 18 months from their last day of studying with us.
- d) If International students return home the balance of their accommodation can be refunded and the cancellation policies of the accommodation provider will be applied (please check the conditions of enrolment).
- e) Students will have to cover the accommodation costs for the entire duration of the stay, including during quarantine if required. This may result in additional costs.

Students must take out comprehensive insurance before traveling to the UK

Name:

Signed:

Date:

(If the student is under 18 years old, a parent or guardian must sign)